## Communicationstrategies in therapy with stuttering children. Parent's experiences

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#### Communication strategies

- Speak with your child in an unhurried way, pausing frequently
- Help all members of the family learn to take turns talking and listening
- Set aside a few minutes at a regular time each day when you can give your undivided attention to your child
- Reduce the number of questions you ask your child

Guitar & Conture (2008) Flyer Stuttering Foundation, http://www.stutteringhelp.org/Default.aspx?tabid=632 Jan de Goede M.Sc. Private BFS für Logopadie Straubing

#### Goals

- To examine the success of the implementation of the communication instructions of the SLT in daily life from parental perspective.
- To look where the SLT can optimize the counseling of the parents of stuttering children.

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#### Inclusion criterions

- School- or preschool children with the diagnosis stuttering
- The child is in speech therapy or the parents have been counseled by a SLT
- Emotional, learn- or neurologic diseases have not been diagnosed
- The parents understand and speak German fluently
- **Informed** consent of the SLT and of parent that cares for the child

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#### Collecting data

- Employing semi-structured interviews
- Guideline-based
- Nine parents of stuttering children were polled

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#### Guideline-based interview

- Please tell me what you can do at home to reduce the stuttering of your child.
- How did you deal with these communication strategies?
- How was the reaction of the family as you applied these communication strategies?
- · Which strategie(s) did you find effective?
- Do you have recommendations for the SLT how the counseling concerning the communication strategies could be improved?

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#### Data analysis

- A code tree (MAXQDA)
- Typology
- 6 categories
- 4 prototypes

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	Attitude of the parents towards advice			
	Insecure	Grateful	Skeptical	Resigned
COOPERATIVENESS				
High	Int. 2, 4	Int. 3.2, 5		
Medium	Int. 1	Int. 3.1		
Low			Int. 7, 8	
None				Int. 6
REALIZATION OF THE COMMUNICATION STRATEGIES				
Consequent		Int. 3.1, 3.2, 5		
Persevere	Int. 1, 2, 4			
Desultory			Int. 7, 8	
Unable				Int. 6
INITIATIVE TO CHOOSE COMMUNICATION STRATEGIES				
Parents	Int. 1, 2, 4			
SLT		Int. 3.1, 3.2, 5		Int. 6
Parents and SLT			Int. 7, 8	
INFLUENCE OF THE				
ENVIRONMENT				
Implicit inhibitory				Int. 6
Explicit inhibitory	Int. 1, 2		Int. 7, 8	
Implicit facilitative	Int. 4	Int. 3.1		
Explicit facilitative		Int. 3.2, 5		

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#### Categories

- Attitude of parents towards the advice
- Cooperativeness
- Realization of the communication strategies
- Initiative to choose communication strategies
- Influence of the environment
- Risk estimation

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#### **Typology**

Results. After the data analysis, four different prototypes were identified:

"The responsible": often insecure
 "The obedient": glad about advice
 "The impersonal": skeptical, desultory
 "The resigned": resignation, refusing

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#### **Anamnesis**

- What is the attitude of the parent towards change of behavior?
- Find out the self-efficacy of the parents: Can and will the parent cooperate and participate actively?
- How does the parent estimate the risks of the speech problem?
- How does the parent describe the influence of the environment?

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### What has to be done? Tips for the SLT

The responsible: often insecure

- Choose a client-orientated attitude, verbalize emotions
- Have a curious attitude: Ask questions
- Use a solutions-orientated approach
- Enable a change of perspective: Not only the recommended strategy is important, but also the experience of the other members of the family

Büttner & Quindel, Gesprächsführung und Beratung, 2005, Springer Verlag

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#### Tips for the SLT

#### The obedient: glad about advice

- · Verbalize and paraphrase parental emotions
- Appreciate the worries of the parents
- Set positive goals in the present and future

#### The impersonal: skeptical, desultory

- Appreciate the worries of the parents
- · Have a curious attitude: Ask questions
- Don't keep your own usual habits
- Avoid pressure

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#### Tips for the SLT

**The resigned**: resignation, refusing

- Find possibilities to relief the parent
- Find the resources of the parent
- Take your time in therapy to discuss the worries of the parent

Büttner & Quindel, Gesprächsführung und Beratung, 2005, Springer Verlag

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# Thank you all for your attention!

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